

KEY UPDATES 21 JANUARY 2020



We currently have 79 customers who are experiencing outages as a result of the bushfires. Yesterday we restored power to 30 customers.

We have no life support customers without power supply available.

9 customers requested individual generators. However, network power was successfully restored to 7 customers. The ADF are delivering a generator kit to one customer in Combiobar today and one customer from Club Terrace is collecting a generator kit in Bairnsdale.

Today we are releasing details of the special measures we have put in place to support bushfire impacted customers.

IN THE NORTH

Last 24 hours

- Returned supply to areas of Colac Colac, Nariel Valley, Corryong and Tintaldra.

Next 24 hours

- 27 customers remain off supply.
- Crews are aiming to restore 6 customers in Wheelers spur today.
- Generators at Corryong and Walwa will be removed today.
- Vegetation assessment and clearing of immediate risk trees is ongoing. Crews are currently sweeping areas that have been energised to continue clearing and clean up. Mt Mittamatite is still to be assessed and cleared.
- Asset inspection is now complete. Except for the top part of Mt Mittamatite, where access is still an issue.

IN THE EAST

Last 24 hours

- Attempted access to restore power to communications tower at Cann River. No access due to trees on the road.

Next 24 hours

- 52 customers remain off supply (Goongerah, Bonang, Cann River, Genoa, Double Creek, Noorinbee, Club Terrace and Combiobar), but no access available. DELWP and ADF will meet tomorrow to plan access to these areas.
- Crews are commencing 5 pole replacements in Genoa, pending access. No additional customers will be restored.
- Helicopter assessment of Cann River communications tower damage today, following no access yesterday.
- Vegetation and Asset Assessors working on the Manorina Line easement from Brodribb River to Bemm River Turn off.

CHALLENGES

Ongoing access issues to areas in the East.

Hazard trees remain a major concern throughout the East Gippsland fire area.

Working with Victoria Roads to understand the weight ratings for bridges in remote areas as these restrictions may impact restoration efforts.

NEXT STEPS

Focussing on planning and restoration for 51 customers in the East who we cannot get access to and are likely to be without power for an extended period. This has increased by 10 customers following work at Club Terrace and Combiobar identifying additional inaccessible locations.

BUSHFIRE OUTAGE SUMMARY BY TOWN

Estimated dates for power restoration for each community in these updates are dependent on there not being further adverse developments in fires, weather or other conditions. The safety of our employees and the community is our number one priority and this may impact work to restore power.

Location	No. of customers	Expected power restoration date	Additional information
BONANG	2	TBC+12 days	Crews have not been granted safe access to the area. Ground assessment needed to assess the extent of damages to the network. Estimated restoration time will be updated once access granted and assessment completed.
GOONGERAH	18	TBC+12 days	Crews have not been granted safe access to the area. Ground assessment needed to assess the extent of damages to the network. Estimated restoration time will be updated once access granted and assessment completed.
CANN RIVER	2	1/21/2020	Works underway to repair damaged infrastructure underway. Restoration works are ongoing and crews are working to restore the electricity supply to customers today (21/1).
GENOA	1	1/31/2020	Works underway to repair damaged infrastructure underway. Restoration works are ongoing and crews are working to restore the electricity supply to customers today (21/1).
NOORINBEE	2	TBC+12 days	Crews have not been granted safe access to the area. Assessment of the main lines from Cann River to Mallacoota needs to be conducted. Estimated restoration time may change once access granted and assessments completed.
CLUB TERRACE	8	2/10/2020	Assessment commenced 20/1 to assess damages to the network infrastructure as well as any fallen vegetation that requires clearing and is ongoing. Still some areas that are not accessible. Crews will be deployed to the area once these assessments have been complete. Estimated restoration times will be updated following assessment completion.
COMBIENBAR	19	2/15/2020	Crews have not been granted safe access to area east of Orbost. Aerial inspection has identified significant damage to the network and at least 28 poles that need to be replaced. Estimated restoration times may change once access granted and assessments completed.
COLAC COLAC	2	1/21/2020	The extent of repair works required in the area has extended restoration times beyond what was originally proposed. Crews are working to restore power to the community by the 21.1.
CORRYONG	2	1/24/2020	Crews are currently undertaking repair and replacement work in the area. There are a number of smaller lines coming off the main line that require repair and replacement works. We will be progressively restoring power to customers as this work is completed.

CUDGEWA	10	1/21/2020	Crews are currently undertaking repair and replacement work in the area. There are a number of smaller lines coming off the main line that require repair and replacement works. We will be progressively restoring power to customers as this work is completed.
THOWGLA VALLEY	1	1/18/2019	The extent of repair works required in the area has extended restoration times beyond what was originally proposed. Works to repair damaged infrastructure remains ongoing in the area.
TINTALDRA	7	1/20/2020	Crews are currently undertaking repair and replacement work in the area. There are a number of smaller lines coming off the main line that require repair and replacement works. We will be progressively restoring power to customers as this work is completed.
TOWONG	3	1/19/2019	Crews are currently undertaking repair and replacement work in the area. There are a number of smaller lines coming off the main line that require repair and replacement works. We will be progressively restoring power to customers as this work is completed.
WALWA	2	1/19/2019	Crews are currently undertaking repair and replacement work in the area. We will be progressively restoring power to customers as this work is completed. Due to extent of repair works required in the area, restoration times for some customers has been extended beyond our initial assessment.