

KEY UPDATES 20 JANUARY 2020



We currently have 110 customers who are experiencing outages as a result of the bushfires. Yesterday we restored 178 customers

We have 3 life support customers without power, of which 2 properties have been destroyed and the 1 remaining customer is not at home.

IN THE NORTH

Last 24 hours

- Returned supply to areas of Borrowye, Mount Alfred, Thologolong, Cudgewa, Towong, Colac Colac.

Next 24 hours

- Approximately 75 field staff on the ground. Storm activity and heavy rain forecast which may slow works.
- Crews are aiming to restore approximately 10 customers off remote spurs today in Mount Mittamatite and Wheelers Spur.
- Generators at Corryong and Walwa will be removed this week.
- Vegetation assessment and clearing of immediate risk trees is complete to allow construction and energisation in all areas except for the top part of Mount Mittamatite. Further clearing and removal is occurring post energisation of lines.
- Mount Mittamatite will be further examined for vegetation and reconstruction to commence as soon as practical.

IN THE EAST

Last 24 hours

- Crews at Mallacoota have restored around 75 customers in Genoa and Gipsy Point.

Next 24 hours

- Approximately 60 staff working on restoration efforts in Gippsland today.
- Access to Club Terrace township area has been granted. Crews are targeting restoration of 15 customers.
- Crews working at Cann River to restore supply to a communications tower today.
- Ongoing access issues for easements in certain locations e.g. Combienbar.
- Clearing road and access tracks in the Noorimbee to Genoa area. Seeking DELWP approval to undertake clearing within our easements (CNR2). On site meeting organised today to work through issue with other parties.

CHALLENGES

Hazard trees remain a major concern throughout the East Gippsland fire area.

Working with Victoria Roads to understand the weight ratings for bridges in remote areas as these restrictions may impact restoration efforts.

CUSTOMER INFORMATION

The bushfire line (1300 561 171) is available Monday to Sunday, 8am to 8pm AEDT.

Please report any emergencies or faults on 131 799, 24hrs a day.

More information on outages is available to customers on our website. Please visit the Outage Tracker on the AusNet Services website, and follow us on Facebook where we provide detailed local information.

BUSHFIRE OUTAGE SUMMARY BY TOWN

Estimated dates for power restoration for each community in these updates are dependent on there not being further adverse developments in fires, weather or other conditions. The safety of our employees and the community is our number one priority and this may impact work to restore power.

Location	Number of customers off	Access available	Expected power restoration date	Additional information
BONANG	2	N	TBC+3wks	Crews have not been granted safe access to the area. Ground assessment needed to assess the extent of damages to the network. Estimated restoration time will be updated once access granted and assessment completed.
GOONGERAH	18	N	TBC+3wks	Crews have not been granted safe access to the area. Ground assessment needed to assess the extent of damages to the network. Estimated restoration time will be updated once access granted and assessment completed.
CANN RIVER	2		1/20/2020	Works underway to repair damaged infrastructure underway. Restoration of electricity supply to customers in the area planned for today (20/1).
GENOA	1	Y	1/20/2020	Works underway to repair damaged infrastructure underway. Restoration of electricity supply to customers in the area planned for today (20/1).
DOUBLE CREEK (MALLACOOTA)	1	Y	1/19/2020	Planning to restore some electricity supply to customers still without power in the area via generation today (20/1).
NOORINBEE	2	N	TBC+3wks	Crews have not been granted safe access to the area. Assessment of the main lines from Cann River to Mallacoota needs to be conducted. Estimated restoration time may change once access granted and assessments completed.
CLUB TERRACE	24	N	2/10/2020	Assessment commencing today (20/1) to assess damages to the network infrastructure as well as any fallen vegetation that requires clearing. Crews will be deployed to the area once these assessments have been complete. Estimated restoration times will be updated following assessment completion.
COMBIENBAR	19	N	2/15/2020	Crews have not been granted safe access to area east of Orbost. Aerial inspection has identified significant damage to the network and at least 28 poles that need to be replaced. Estimated restoration times may change once access granted and assessments completed.

COLAC COLAC	5	1/11/2020	1/21/2020	The extent of repair works required in the area has extended restoration times beyond what was originally proposed. Crews are working to restore power to the community by the 21.1.
CORRYONG	4	1/11/2020	1/24/2020	Crews are currently undertaking repair and replacement work in the area. There are a number of smaller lines coming off the main line that require repair and replacement works. We will be progressively restoring power to customers as this work is completed.
CUDGEWA	11	1/13/2020	1/21/2020	Crews are currently undertaking repair and replacement work in the area. There are a number of smaller lines coming off the main line that require repair and replacement works. We will be progressively restoring power to customers as this work is completed.
NARIEL VALLEY	6	1/13/2020	1/19/2020	Majority of customers should now have power restored. Due to extent of repair works required in the area, restoration times for some customers has been extended beyond our initial assessment.
THOWGLA VALLEY	1	1/13/2020	1/18/2019	The extent of repair works required in the area has extended restoration times beyond what was originally proposed. Works to repair damaged infrastructure remains ongoing in the area.
TINTALDRA	9	1/13/2020	1/20/2020	Crews are currently undertaking repair and replacement work in the area. There are a number of smaller lines coming off the main line that require repair and replacement works. We will be progressively restoring power to customers as this work is completed.
TOWONG	3	1/13/2020	1/19/2019	Crews are currently undertaking repair and replacement work in the area. There are a number of smaller lines coming off the main line that require repair and replacement works. We will be progressively restoring power to customers as this work is completed.
WALWA	2	1/13/2020	1/19/2019	Crews are currently undertaking repair and replacement work in the area. We will be progressively restoring power to customers as this work is completed. Due to extent of repair works required in the area, restoration times for some customers has been extended beyond our initial assessment.