

23 July 2014

Electricity customers invited to have their say

SP AusNet is hosting several forums for its electricity customers to have their say in the company's next regulatory submission, which among other things sets investment programs and customer prices.

Cheryl Kelly, SP AusNet's Manager, Customer Services, welcomed the community to have their say while learning more about the role SP AusNet plays in the community.

"SP AusNet owns the infrastructure that supplies electricity into homes and businesses in Melbourne's northern and eastern suburbs, and all of eastern Victoria," Cheryl said.

"We operate to comprehensive economic and safety regulations, designed to provide a safe and reliable electricity supply in the long term interests of consumers.

"At these forums we are aiming to help customers understand the activities and costs to run an electricity network and an opportunity to provide feedback for consideration into our program which will form part of our regulatory submission for the 2016-20 period," she said.

At the forums, attendees will have an opportunity to discuss a range of industry and customer trends, such as the impact of air conditioners and solar systems, along with the components and programs that feed into electricity bills.

Details on the initial customer forums include:

Tuesday July 29 2014

6:00-8:00pm

Cardinia Cultural Centre

Lakeside Blvd, Pakenham

Thursday July 31 2014

6:00-8:00pm

Plenty Ranges Arts and Convention Centre

35 Ferres Boulevard, South Morang

Customers interested in attending either forum can register on SP AusNet's website – www.sp-ausnet.com.au – or by calling 1300 360 795.

Ends...

About SP AusNet

SP AusNet is the largest diversified energy network business in Victoria, owning and operating more than \$10 billion of electricity and gas distribution assets, including the state-wide electricity transmission network. The company also has a non-regulated division, Select Solutions, providing utility services.

Headquartered in Melbourne, Australia, SP AusNet employs more than 2100 people to service 1.3 million consumers and is listed on the Australian Securities Exchange (ASX: SPN) and the Singapore Stock Exchange (SGX-ST: X04).